

SUZANNE FROGGETT

BSc Hons, MCSP

CLINICAL LEAD CASE MANAGER



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UK Case Management Ltd. | 2 Newton House | Birch Way | Easingwold Business Park | York | YO61 3FB



Our brochure



CQC overall rating

Good

19 December 2023

[See the report >](#)

PROFESSIONAL MEMBERSHIPS

- The British Association of Brain Injury & Complex Case Management (BABICM) 6659
- Member of the Chartered Society of Physiotherapy (MCSP) 085581
- Health Care Professionals Council (HCPC) PH92590
- Association of Chartered Physiotherapists Interested in Neurology (ACPIN) 8289

EXPERIENCE

- **CLINICAL LEAD CASE MANAGER**
UK Case Management Ltd.
December 2021 - Present
 - Provision of Clinical Supervision for new and existing UKCM Case Managers
 - Liaise and network with professionals, including Solicitors, Financial Deputies, and therapists
 - Provision of high-quality case management services, including assessment of need, recruitment, supervision, and management of support staff
- **CASE MANAGER**
UK Case Management Ltd.
September 2020 - Present
 - Assessment and preparation of costed case management reports for medico-legal purposes for clients with brain and spinal injuries and poly-trauma injuries
 - Ongoing coordination of therapies, rehabilitation programmes, and support for clients with birth injuries, brain and spinal injuries, pre/post settlement
 - Identification of client goals and rehabilitation needs
 - Identification and management of risk
- **INDEPENDENT NEUROPHYSIOTHERAPIST**
Self employed
2020 - Present
 - Neurological Physiotherapist providing treatment for adults with a wide range of neurological conditions; specialising in brain injury and complex disabilities within a community setting

● NEUROPHYSIOTHERAPIST

Leeds Bradford Neurophysiotherapy

2009 - 2020

- Specialist Neurological Physiotherapist providing treatment for adults with a wide range of neurological conditions specialising in brain injuries and complex disabilities
- Developing relationships to facilitate agreed rehabilitation goals through comprehensive structured assessment, intervention, monitoring, and support

● FIRST DIRECT & HSBC

Leeds

1993 - 2006

- Team Manager – manager of a group of team leaders, performance, and process management
- Head Trainer – leader of 14 Trainers responsible for the development and delivery of process training for over 300 staff
- Project Manager – 2 year long project involving the closure of the department and successfully migrating the processes to India and China

EDUCATION

MANUAL HANDLING TRAINER

Leeds

2018

BASIC & ADVANCED BOBATH CONCEPT

Nationwide

2012-2017

EDEXCEL LEV 3 AWARD

Preparing to teach (PTTL's)

2013

BSC (HONS) PHYSIOTHERAPY MEMBERSHIP OF CHARTERED SOCIETY OF PHYSIOTHERAPY

University of Bradford

2009

ACHIEVEMENTS

- Committee member of the Yorkshire Association of Chartered Physiotherapists interested in Neurology (ACPIN) Former Chairperson 2016-2019. Organised and hosted professional development events to promote and encourage the development of clinical standards and education in neurological physiotherapy within the Yorkshire region
- Successfully raised considerable charitable funds for the purchase of a powered sports wheelchair enabling access to sports activities for a named client
- Associate researcher to the design and delivery of The Skillful Care Training Package (SCTP) for The Posture and Mobility Training Package for Care Home Staff (PATCH) feasibility trial. This two year trial involved training carers and nurses on the importance of postural management and therapeutic handling skills at several care homes in Yorkshire. Data was collected pre and post trial; the study was published in the Age and Ageing Journal September 2020