

JESSICA WISE

BSc (Hons)

C A S E M A N A G E R



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UK Case Management Ltd. | 2 Newton House | Birch Way | Easingwold Business Park | York | YO61 3FB



Our brochure



CQC overall rating

Good

19 December 2023

[See the report >](#)

PROFESSIONAL MEMBERSHIPS

- The British Association of Brain Injury & Complex Case Management (BABICM) 6848

EXPERIENCE

CASE MANAGER

UK Case Management Ltd.

June 2022 - Present

- Provision of high-quality Case Management services, including assessment of need, recruitment, supervision, and management of support staff, both in the community and in liaison with residential rehabilitation units and publicly funded bodies
- Specialist areas: support worker packages, independent living
- Assessment and preparation of costed case management reports for medico-legal purposes for clients with brain and spinal injuries and poly-trauma
- Ongoing coordination of therapies, rehabilitation programmes, and support for clients with birth injuries, brain and spinal injuries, pre and post settlement
- Working with the primary, secondary, and further education systems, both mainstream and special needs establishments
- Ongoing management, training, and supervision of support staff
- Identification of client goals and rehabilitation needs
- Identification and management of risk

ACTING CASE MANAGER

UK Case Management Ltd.

December 2021 - June 2022

- As above 'Case Manager' position without the specialist area development of support worker packages and independent living; these are specialist areas within my role as a Case Manager

● **ASSISTANT CASE MANAGER**

UK Case Management Ltd.

February 2021 - December 2021

- Assist in the assessment and preparation of costed case management reports for medico-legal purposes for clients with acquired and traumatic brain injury and/or spinal injuries
- Coordinate ongoing care and support for clients with brain, spinal, and birth injuries, pre and post settlement under the supervision of the Case Manager
- Deputise in the absence of the Case Manager

● **HEALTH, SOCIAL & WELLBEING CONNECTOR**

Age UK North Yorkshire & Darlington

November 2018 - February 2021

- Co-ordinate the running of a befriending project to holistically support socially isolated and vulnerable clients
- Liaising with statutory service providers, charitable organisations and families
- Carrying out home assessments with clients and their families in order to produce a support plan
- Producing quarterly management reports to be presented to the commissioners of the project
- Recruit and train volunteer befrienders
- Carry out supervision with volunteers
- Run and attend promotional events to promote the project

● **CLIENT LIAISON & REPORT ADMINISTRATOR**

Reach Personal Injury Ltd.

July 2017 - November 2018

- Proofread, edit and collate neuro-occupational rehabilitation reports, supporting clients with acquired brain injuries
- Assist in costing rehabilitation reports
- Process referrals
- Liaise with clients living with acquired brain injuries, solicitors, insurers, Case Managers, and clinical teams
- General administrative duties

EDUCATION

DEGREE: PSYCHOLOGY BSC (HONS)

York St, John
2014

A LEVELS: PSYCHOLOGY, GEOGRAPHY & R.E.

Ripon Grammar
2012

10 GCSE'S (A* TO B)

Bedale High
2006

ACHIEVEMENTS

- Support Worker lead at UK Case Management within 5 months of becoming a full-time case manager, working alongside clients and families with complex needs
- Actively supported a local Women's Project, working with statutory services, probation services, mental health services, and charities to rehabilitate and support women in crisis within the local community
- Therapy dog assistant assessor for a Northeast mental health charity aiming to reduce loneliness
- Actively involved with a local dog rescue
- Dementia Friend Trainer